## THE TYRELAND PROMISES OF SERVICE

### 7 REASONS WHY

We aim to build a relationship with you for life and this starts with treating you with respect and a smile.

We recognise the hard edge nature of our work so we focus on being a 'Female Friendly' company.

We have a unique vehicle diagnostic model where we ask the right questions so we can recommend the best solutions.

We will listen to what you have to say about your existing tyres and what you expect from your new tyres.

We have a no surprise policy and will fully inform you of all our price options.

We will deliver the highest standard of workmanship, including defect-free outcomes.

We are 100% safetyfocused. We will respectfully keep you from our workshop and we will double-check our work.

We will provide a clean and tidy waiting area, and make sure we don't transfer wheel grime to your vehicle.

We recognise your time is important and will have you back on the road as quickly as possible.





STORES NATIONWIDE www.tyreland.co.nz Freephone 0800-487-323



# IS PERFECT CHOCKE



#### TyreLAND's famous VIP Programme



The tyres are just the beginning. When you

buy selected tyres from TyreLAND you get VIP status with all our unique VIP benefits. That's because we want to keep you safe on the road and help you get the very best value for your tyre dollar.

- FREE puncture repairs.
- FREE tyre rotation.
- 10% OFF wheel alignment.
- Tyre insurance plus the manufacturer's warranty.
- Preferential booking status.

#### The world's best tyres

The safety of you and the people who use your vehicle is our number one priority. Delivering exceptional value is next. That's why TyreLAND stocks the world's best value brands. We make sure our tyres are proven performers, meet or exceed legal standards, are fitted correctly and are perfect for the way you drive and the conditions you drive in.

#### Leading edge equipment

Your local TyreLAND is constantly updating its equipment to keep up with the constant changes in modern vehicles. This includes investing in state-of-the-art 3D digital wheel alignment equipment from Italy, Korea and the USA.

#### Highly skilled people

TyreLAND people know wheels! We have a collective experience of over 1,000 years. Our team members are NZQA qualified (Tai Poutini Polytechnic), take part in ongoing internal training and share knowledge. We know what is right for your vehicle – and what isn't.

#### Tai Poutini Polytechnic



#### **Female Friendly**

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#### **Convenient locations**

TyreLAND has stores throughout the South Island, and a growing number in the North Island. This means if you need a tyre repaired anywhere in New Zealand, there'll be a store near you which will recognise your VIP status. This includes free puncture repairs, done super quick if you are in a hurry.

#### Locally owned

Your TyreLAND store is locally owned. Profits stay in our region and we have business practices that keep our community in mind, supporting local schools and other good causes.

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